New Launchpad with GridPin Login process
A walkthrough of the Launchpad/GridPin authentication process

1. Enter the Launchpad URL into your URL browser - https://launchpad.humana.com

2. Once the Launchpad page loads, select the Domain for which you are a member of

3. Enter your Humana Username and Password in the corresponding fields

4. Click on the box ‘Click for Grid’

5. Upon selecting the ‘Click for Grid’ box, the Keypad will be updated with the GridPin

6. With the GridPin populated, enter the correlating number from the position on the keypad you chose during the registration process into the GridPin box.

   Example: If you selected Bottom Left and your PIN is 12345, the PIN you would enter would be 1-4-7-7-3.

7. With the GridPin box populated, click the ‘Log On’ box to proceed.

8. Following a successful logon, you will be directed to the Citrix Application Launch Page.